



**Department of Energy**  
Washington, D. C. 20585

April 28, 2005

MEMORANDUM FOR: Program Resource Managers

FROM: Howard G. Borgstrom  
Working Capital Fund Manager

A handwritten signature in cursive script, reading "H. Borgstrom", is positioned to the right of the "FROM:" line.

SUBJECT: FY 2007 Budget Projections for Working Capital Fund

Introduction

This memorandum and its attachments provide projections for the Working Capital Fund components of your FY 2007 Corporate Review Budget (CRB) requests. These estimates are based on current Board pricing policies, current consumption patterns, and specific cost changes associated with building rent and energy charges. We have not included the effects of possible pricing policy changes, but have referred to pending matters in describing the projections associated with each business line.

For reference purposes, we have included actual billings during FY 2004 and an updated billing estimate for FY 2005. The FY 2005 update is consistent with Table III in the memorandum accompanying your March bill, and further FY2005 updates will be provided next week with your April bill. FY 2006 estimates in the attachments remain the same as those we provided in December 2004 in preparation for the FY 2006 Congressional request. Those estimates are being considered by Congress in FY 2006 budget requests, consumption patterns to date during FY 2005 have generally been consistent with the projections used in December, and pricing policies remain unchanged.

General

The Working Capital Fund provides a framework for managing certain common administrative services within the Department. An underlying goal is to give program office customers the opportunity, incentive, and information to make cost-effective decisions regarding their use of such services. While the Fund staff supplies customers with good faith estimates of future spending patterns, there are numerous ways in which customers themselves will determine their level of usage. In some cases, customers may choose to acquire services outside the Fund, and in other cases, customers may make tradeoffs to expand their use of Fund services in order to reduce other costs, including travel or

contractual services. Furthermore, customers already appear to have made tradeoffs within the services provided through the Fund, including reduced use of paper and copying through increased reliance on electronic communication. Finally, the current pricing policies of certain businesses permit business line managers and customers to enter into bilateral agreements for special services over and above standard service levels. Examples include major building alterations and special group training arrangements in the PMCDP.

Because of these opportunities for customer choice, customer organizations are responsible for developing budgets based on their best understanding of likely future needs. The estimates provided in the attachments are intended only as guidance based on patterns that have been identified by the Fund business line and financial staff based on standard service levels and current policies.

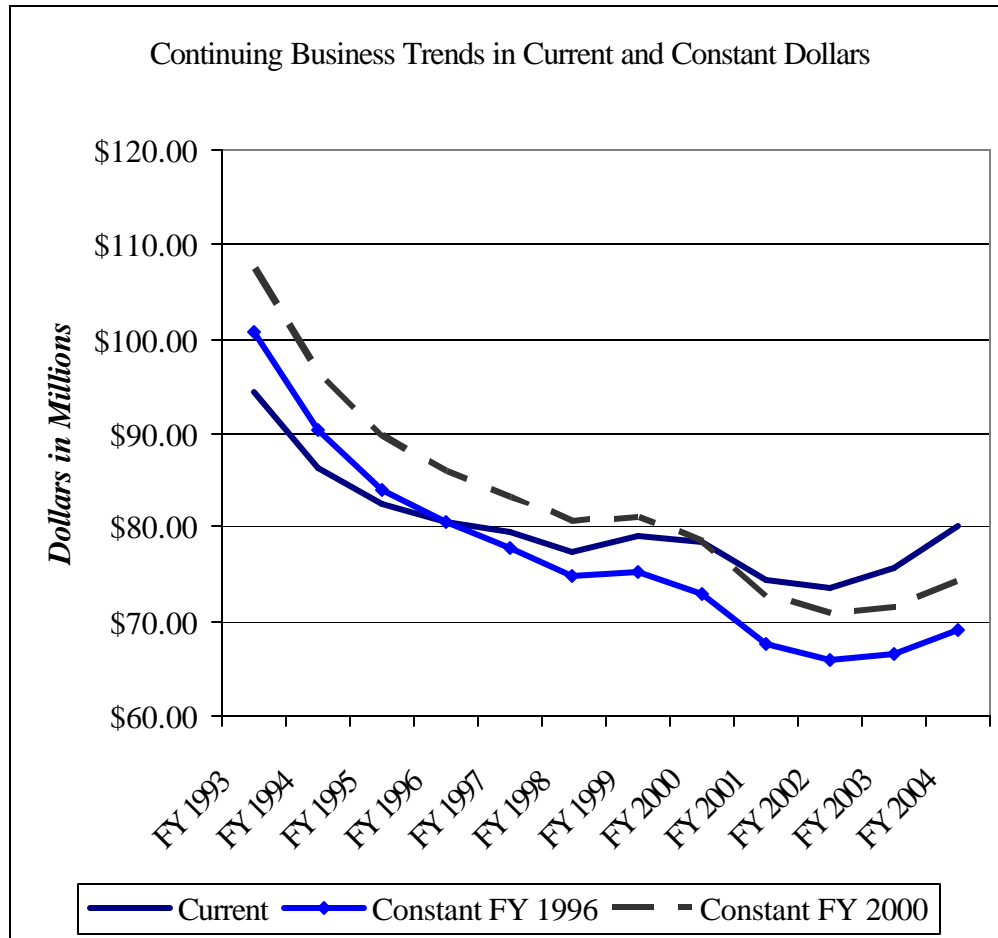
### Outyear Estimates

The detailed estimates provided in the attachments extend only to FY 2007 and are linked to current pricing policies. Customers will need to make their own judgments about consumption levels in future years for purposes of the five-year budget estimates. The most recent review of long-term WCF economics is provided at the “Cost-Benefit Analysis” tab in the “Fund Manager” menu section on the WCF Home Page, [www.wcf.doe.gov](http://www.wcf.doe.gov). This analysis traces trends for the past 12 years, including 4 years before the Fund was created and the 8 full years of Fund operation through FY 2004. Figure IV from that analysis is provided below.

Three general conclusions can be reached from this long-term analysis:

1. The current-dollar and constant-dollar customer billings by the Fund continue to be substantially below the comparable (“continuing business”) costs prior to creation of the Fund.
2. There has, however, been customer cost fluctuation from decisions by Congress, senior DOE management, or the Board to add or subtract services from the Fund.
3. There has been an upturn in real-dollar costs for Building Occupancy in the past several years, primarily because NNSA received additional space in the L’Enfant Plaza area but also because DOE is subject to GSA rental decisions.

Subject to your planning for major program consumption changes that involve staffing or Headquarters space increases or decreases, we believe you may wish to project your WCF costs for current businesses post FY-2007 in keeping with the inflation assumptions provided with the budget guidance.



### FY 2007 Guidance

Unless otherwise noted, these estimates assume the continuation of current WCF pricing policies through FY 2007 and consumption patterns observed in FY 2005. Current pricing policies are documented in the *Guide to Services, Policies, and Procedures* (Blue Book). You can review these policies on the WCF Home Page [<http://www.wcf.doe.gov>].

Attached to this memorandum are the following tables:

- Table A provides the actual billings by customer organization and business line for FY 2004, the most recent full year of operations.
- Table B provides the most recent projections of FY 2005 billings, and is identical to Table III in the March 2005 billing memorandum issued last week.
- Table C is the estimate for the FY 2006 Congressional budget as provided to customers December 8, 2004.
- Table D represents our current estimate of FY 2007 requirements based on Board decisions and

on consumption patterns.

- Table E summarizes Tables A through D by customer organization.
- Table F summarizes FY 2004 through FY 2007 billing projections by business line.

The following sections describe the derivation of projections for specific businesses.

Supplies: For FY 2007, the estimates are based on FY 2005 consumption levels.

Mail Services: FY 2007 amounts represent the business line manager's most recent annual estimates, including recently announced USPS rate changes.

Copying: FY 2007 amounts represent the business line manager's most recent annual estimates. Program organizations that are considering replacing or adding new dedicated copiers should contact the business line staff for help in developing estimates. If you expect to increase your use of the digitization service, you should consider deviating from our projections.

Printing and Graphics: FY 2007 amounts represent the business line manager's most recent annual estimates based on current consumption patterns.

Building Occupancy: All Building Occupancy estimates include projected customer billings for Electronic Services. Estimates include rent increases of 6% due to rising utility costs and expected GSA rental rate changes. Questions regarding space assumptions may be directed to Louis D'Angelo at (202) 586-6080.

Telephones: FY 2007 amounts represent the business line manager's most recent annual estimates based on the latest number of customer telephone connections.

Networking: FY 2007 amounts represent the business line manager's most recent annual estimates based on the latest number of customer LAN connections and current estimates of customer DOEnet infrastructure costs. The CIO continues to review the need to upgrade the Network, technical alternatives, and possible financing mechanisms, but this issue has not been presented to the Board for decision. Depending on when and how upgrades are financed Network and Telephone infrastructure charges may need to be increased, in nominal dollars, by 10-15% over current rates.

Desktop Support: FY 2007 amounts have decreased consistent with the elimination of Desktop subscriptions during FY 2005. Under current pricing policies, the Desktop Support costs for your organization depend on the service level agreements you arrange with the Office of the Chief Information Officer. If EXCITE will change the agreements between the CIO and your organization, amounts budgeted in Desktop Support will be credited to your EXCITE charges.

Procurement Management: FY 2007 amounts represent the business line manager's most recent annual

estimates. Customers may contact Jeff Rubenstein (202-287-1516) for more information.

Payroll and Personnel: FY 2007 amounts are allocated in accordance with the Department's latest official manpower levels used for the FY 2005 bill. For FY 2007, we assume a continuation of the current aggregate funding levels for these functions.

Corporate Training Services: FY 2007 estimates for On-Line Learning are based on known fixed costs allocated to program customers based on the current level of subscriptions. The customer impacts of the e-Gov initiatives have not been defined. The estimates also assume continuation of current levels of Professional Skills class registrations and the estimated cost of these training opportunities to programs.

Project Management Career Development Program: FY 2007 estimates are based on continuing activities at the FY 2006 projected rate, using the allocation formulae and data from March 2005. A Working Group is assessing options for the funding formulae in the future.

STARS/IDW: The pricing policy adopted by the Board for FY 2006 was based on organizational shares of DOE budgets for FY 2003-FY 2005, based on the President's budget request to Congress for FY 2005 (early CY 2004). Our FY 2007 distribution uses the same formula but is based on FY 2004-FY 2006 estimates in the President's budget for FY 2006.

#### Questions?

Program organizations are invited to ask questions or seek clarification. Please feel free to contact Howard Borgstrom (6-5923), Bob Emond (6-2354), or any of the business line points-of-contact listed below.

<b>BUSINESS LINE</b>	<b>BILLING CONTACT</b>	<b>TELEPHONE</b>
Administrative Services: Building Occupancy Supplies Mail Printing and Graphics Copying	John Harrison	(202) 586-3611
Information Management: Telephones Desktop Services Networking	Ann Warnick	(301) 903-3056
Procurement Management	Jeff Rubenstein	(202) 287-1516
On Line Learning Center (OLC)	Tanya Luckett	(202) 287-1655
PMCDP	Wanda Chambers	(202) 586-8114

The file used to generate the attached estimates will be available after April 28 on the Working Capital Fund Home Page at <http://www.wcf.doe.gov>.

cc: Working Capital Fund Board  
Business Line Managers

**PROJECTED CUSTOMER COSTS FY 2004**  
(Dollars in Thousands)

Table A

ORG CODE	SUPPLY	MAIL	COPYING	PRINTING & GRAPHICS	BUILDING OCCUPANCY	DESKTOP SUPPORT	PHONE SERVICE	NETWORK	PROCUREMENT MANAGEMENT	CHRIS	PAYROLL PROCESS	CORP TRAINING SERVICES	PMCDP	INDIRECT FUND ADMIN.	Subtotal By Office
AB	5	16	6	25	127	2	10	5	0	1	1	0	0	0	197
BCA	1	0	0	6	93	1	3	1	0	1	1	0	0	0	106
BPA	1	13	1	4	99	0	11	15	0	0	0	9	0	0	153
CI	5	31	12	13	485	6	20	33	0	7	7	0	0	0	619
CN	33	24	24	13	864	2	96	15	1	6	6	1	0	0	1,086
DR	4	15	2	5	80	1	5	4	0	1	1	0	0	0	118
EA	7	-2	5	8	264	5	58	20	2	3	2	58	1	0	372
ED	20	49	33	62	389	1	50	35	11	7	7	1	0	0	665
EE	265	227	210	215	3,740	38	434	609	62	102	99	14	15	0	6,031
EH	45	77	115	49	2,933	24	362	329	38	43	42	14	0	0	4,071
EI	199	239	154	396	5,338	4	543	5	272	72	70	23	0	0	7,316
EM	171	53	124	223	4,064	25	497	723	132	317	306	69	935	0	7,639
FE	124	48	65	136	1,845	71	241	417	68	178	172	12	239	0	3,616
GC	56	47	58	88	2,099	10	164	85	1	30	29	10	0	0	2,675
HG	4	26	9	88	637	1	22	16	0	5	5	2	0	0	814
IG	40	42	15	62	1,038	24	80	56	1	48	47	28	0	0	1,481
IM	120	56	37	28	3,398	200	405	284	19	21	20	12	10	0	4,611
IN	45	76	39	12	1,763	0	800	2	0	11	11	2	0	0	2,761
LM	9	20	21	7	306	3	27	65	1	4	4	5	0	0	471
ME	394	598	453	502	10,343	197	1,056	895	97	128	124	324	5	120	15,235
NA	510	233	237	296	10,867	135	1,469	1,079	167	421	408	85	733	0	16,640
NE	58	40	29	54	1,391	14	159	168	65	90	87	5	66	0	2,226
NR	0	1	0	1	0	0	97	0	0	36	34	2	0	0	170
OA	37	17	10	6	489	4	74	48	0	11	10	0	0	0	706
PA	17	49	221	161	377	7	43	23	0	5	5	0	0	0	909
PI	46	43	76	53	1,136	26	140	89	17	20	19	7	0	0	1,672
RW	63	19	28	19	944	5	174	82	1	33	32	2	114	0	1,516
S	22	29	11	83	565	7	77	47	0	6	6	0	0	0	854
SC	228	105	99	301	2,506	9	403	427	24	218	211	17	367	0	4,916
SO	212	168	145	81	4,121	118	646	212	34	44	43	35	0	0	5,859
TD	16	15	4	2	233	3	14	10	0	3	3	0	10	0	312
WAPA	1	13	0	56	105	0	20	128	20	299	290	20	3	0	954
FO	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2
TOTAL	2,759	2,389	2,242	3,053	62,639	943	8,201	5,925	1,035	2,170	2,100	700	2,498	120	96,774

**PROJECTED CUSTOMER COSTS FY 2005**  
(Dollars in Thousands)

TABLE B

ORG CODE	SUPPLY	MAIL	COPYING	PRINTING & GRAPHICS	BUILDING OCCUPANCY	DESKTOP SUPPORT	PHONE SERVICE	NETWORK	PROCUREMENT MANAGEMENT	CHRIS	PAYROLL PROCESS	CORP TRAINING SERVICES	PMCDP	INDIRECT FUND ADMIN.	Subtotal By Office
AB	5	16	4	41	131	0	10	5	0	1	1	0	0	0	214
BCA	0	0	0	1	94	0	3	1	0	1	1	0	0	0	101
BPA	1	13	0	97	104	0	11	15	0	0	0	6	0	0	246
CI	15	28	5	65	487	3	72	33	0	5	4	0	0	0	716
CN	30	23	14	38	880	0	98	14	2	5	5	1	2	0	1,112
DR	1	14	1	2	84	2	6	4	0	1	1	0	0	0	115
EA	9	0	1	-2	280	0	23	2	7	0	0	0	0	0	321
ED	33	45	9	52	400	2	52	34	5	6	6	1	0	0	644
EE	291	180	164	307	3,913	60	429	605	91	102	100	3	18	0	6,261
EH	70	83	55	94	3,222	22	385	345	14	40	41	11	8	0	4,390
EI	178	107	51	338	5,561	3	542	5	387	73	70	59	8	0	7,380
EM	182	59	116	110	4,036	38	517	656	100	279	270	45	478	0	6,885
FE	117	55	50	443	1,931	29	299	397	51	187	177	15	20	0	3,772
GC	62	39	42	332	2,207	4	178	82	1	30	30	4	0	0	3,010
HG	8	19	8	52	566	4	23	15	0	5	5	1	0	0	706
IG	52	54	29	89	1,090	10	88	56	3	52	50	12	0	0	1,585
IM	138	60	58	36	3,375	279	536	275	19	22	20	11	31	0	4,860
IN	52	136	16	14	3,793	0	716	2	0	11	10	2	0	0	4,751
LM	14	18	36	5	334	4	29	66	2	15	14	3	4	0	544
ME	426	459	403	534	9,872	142	1,087	871	92	124	116	511	31	120	14,786
NA	517	368	168	230	11,960	107	1,754	1,268	132	425	393	25	220	0	17,567
NE	68	49	34	54	1,405	17	223	154	43	83	83	3	209	0	2,425
NR	0	0	1	191	0	0	107	6	0	36	35	0	0	0	377
OA	41	22	12	8	566	5	84	52	0	9	8	1	0	0	809
PA	11	51	162	88	398	8	59	22	1	5	5	0	0	0	810
PI	39	19	36	31	1,209	17	139	87	22	18	17	1	0	0	1,635
RW	61	23	16	32	1,054	7	155	85	6	36	33	1	34	0	1,544
S	30	26	37	72	651	4	124	46	0	6	5	0	0	0	1,002
SC	226	111	78	259	2,530	4	383	361	35	228	217	13	96	0	4,544
SO	163	82	101	92	3,248	129	506	215	23	40	38	29	6	0	4,672
TD	6	30	2	13	263	3	59	23	0	7	7	0	4	0	415
WAPA	1	13	0	50	110	0	8	118	49	318	297	4	6	0	975
FO	0	0	0	0	0	0	0	0	18	0	0	3	0	0	21
<b>TOTAL</b>	<b>2,846</b>	<b>2,202</b>	<b>1,710</b>	<b>3,767</b>	<b>65,756</b>	<b>901</b>	<b>8,706</b>	<b>5,920</b>	<b>1,102</b>	<b>2,170</b>	<b>2,056</b>	<b>766</b>	<b>1,175</b>	<b>120</b>	<b>99,196</b>



**PROJECTED CUSTOMER COSTS FY 2006**  
(\$ IN THOUSANDS)

Table C

ORG CODE	SUPPLY	MAIL	COPYING SERVICE	PRINTING & GRAPHICS	BLDG OCCUP	PHONE SERVICE	DESKTOP SUPPORT	NETWORK	PROCUREMENT MGT	PAYROLL & CHRIS	CORP TRAINING SERV	PROJECT MANAGEMENT CAREER DEVELOPMENT PROGRAM	STARS	INDIRECT	TOTAL ALL ACTIVITIES	
AB	5	19	6	48	132	15	1	5	0	2	0	0	0	0	231	AB
BCA	1	0	0	0	95	3	1	0	0	1	0	0	0	0	101	BCA
BPA	1	14	1	26	104	11	0	15	0	0	27	0	0	0	199	BPA
CI	5	44	12	12	474	76	6	33	2	10	2	0	1	0	676	CI
CN	33	39	24	18	902	102	4	16	1	11	4	0	0	0	1,153	CN
DR	4	15	0	0	84	0	2	4	0	2	0	0	0	0	112	DR
ED	20	54	33	80	402	67	1	35	26	13	1	0	1	0	732	ED
EE	265	266	221	198	3,933	504	39	605	109	211	11	6	186	0	6,552	EE
EH	45	47	109	57	3,234	319	14	323	51	85	26	0	21	0	4,331	EH
EI	199	175	135	439	5,593	532	7	5	73	150	31	0	12	0	7,352	EIA
EM	171	60	126	94	3,421	530	10	723	113	572	106	374	1,070	0	7,370	EM
FE	124	47	73	217	1,961	278	17	419	66	383	25	96	117	0	3,823	FE
GC	56	42	58	113	2,221	177	11	84	3	63	6	0	3	0	2,836	GC
HG	4	17	9	82	570	28	3	17	2	11	1	0	1	0	745	HG
IG	40	45	10	80	1,103	102	32	55	3	107	30	0	6	0	1,613	IG
IM	120	60	32	19	3,502	437	212	280	25	44	11	4	13	0	4,759	IM
IN	45	83	40	10	1,714	858	0	2	2	21	6	0	0	0	2,781	IN
LM	9	20	22	5	337	54	2	63	7	30	1	0	10	0	558	LM
ME	394	538	460	521	10,009	1,152	228	917	137	251	180	2	15	120	14,923	ME
NA	510	225	273	144	12,142	1,800	124	1,070	167	847	70	293	1,195	0	18,859	NA
NE	58	44	30	35	1,465	159	14	170	90	174	6	26	60	0	2,330	NE
NR	0	0	0	0	0	96	0	0	0	73	1	0	111	0	281	NR
OA	37	24	10	5	600	81	4	46	0	19	1	0	4	0	830	OA
PA	17	52	224	178	399	57	8	23	1	10	1	0	1	0	972	PA
PI	46	22	80	34	1,217	147	24	89	35	37	7	0	2	0	1,738	PI
RW	63	20	30	25	1,061	204	5	81	31	72	3	46	100	0	1,741	RW
S	22	25	11	101	655	137	15	47	0	12	0	0	1	0	1,026	S
SC	228	95	75	257	2,657	392	7	430	46	468	25	147	517	0	5,344	SC
SO	212	93	133	158	3,275	736	115	209	15	82	36	0	37	0	5,101	SO
TD	23	34	35	7	553	90	2	27	0	14	6	4	16	0	812	TD
WAPA	1	14	0	35	111	16	0	129	43	645	12	0	0	0	1,005	WAPA
FO	0	0	0	0	0	0	0	0	0	0	5	2	0	0	7	FO
<b>TOTAL</b>	<b>\$2,759</b>	<b>\$2,232</b>	<b>\$2,271</b>	<b>\$2,993</b>	<b>\$63,926</b>	<b>\$9,161</b>	<b>\$908</b>	<b>\$5,920</b>	<b>\$1,048</b>	<b>\$4,416</b>	<b>\$643</b>	<b>\$1,000</b>	<b>\$3,500</b>	<b>\$120</b>	<b>\$100,896</b>	

**PROJECTED CUSTOMER COSTS FY 2007**  
(\$ IN THOUSANDS)

Table D

ORG CODE	SUPPLY	MAIL	COPYING SERVICE	PRINTING & GRAPHICS	BLDG OCCUP	PHONE SERVICE	DESKTOP SUPPORT	NETWORK	PROCURE-MENT MGT	PAYROLL & CHRIS	CORP TRAINING SERV	PROJECT MANAGEMENT CAREER DEVELOPMENT PROGRAM	STARS	INDIRECT	TOTAL ALL ACTIVITIES	
AB	5	16	5	43	138	10	0	5	0	2	0	0	0		224	AB
BCA	0	0	0	1	105	3	0	1	0	1	0	0	0		112	BCA
BPA	1	13	1	100	109	11	0	15	0	0	24	0	0		273	BPA
CI	15	29	5	79	494	69	3	33	2	10	3	0	1		744	CI
CN	30	36	18	37	963	98	0	14	1	11	6	3	0		1,218	CN
DR	1	16	2	14	88	6	0	4	0	2	0	0	0		132	DR
ED	33	53	14	44	420	52	0	34	26	13	1	0	1		691	ED
EE	291	257	229	243	4,208	437	62	681	113	211	16	18	186		6,952	EE
EH	70	45	74	81	3,340	403	23	345	51	85	14	9	21		4,561	EH
EI	178	62	91	355	5,939	547	2	5	73	150	25	8	12		7,447	EIA
EM	182	54	125	57	3,593	532	36	656	121	572	56	479	1,070		7,532	EM
FE	117	44	51	396	2,058	281	28	434	69	383	17	19	117		4,014	FE
GC	62	48	50	180	2,319	173	3	82	3	63	13	0	3		3,000	GC
HG	8	26	8	79	634	23	4	15	2	11	2	0	1		814	HG
IG	52	47	34	101	1,156	89	9	56	3	107	16	0	6		1,676	IG
IM	138	56	67	61	3,811	527	263	275	25	44	9	31	13		5,320	IM
IN	52	69	16	18	2,056	746	0	2	2	21	2	0	0		2,983	IN
LM	14	19	32	10	351	30	5	66	7	30	3	4	10		581	LM
ME	426	496	414	607	10,684	1,064	141	871	141	251	175	31	15	120	15,436	ME
NA	517	264	201	404	13,217	1,636	105	1,263	241	847	108	220	1,195		20,219	NA
NE	68	42	32	43	1,559	209	19	154	100	174	12	25	60		2,496	NE
NR	0	0	0	0	0	105	0	6	0	73	1	0	111		297	NR
OA	41	17	13	7	643	85	5	52	0	19	0	3	4		888	OA
PA	11	49	172	142	310	56	4	22	1	10	0	0	1		780	PA
PI	39	18	51	1	1,270	141	15	87	35	37	8	0	2		1,703	PI
RW	61	18	49	18	1,108	165	6	85	31	72	4	34	100		1,752	RW
S	30	24	19	95	684	98	5	46	0	12	0	0	1		1,014	S
SC	226	78	73	202	2,831	390	4	361	18	468	32	95	517		5,296	SC
SO	163	76	189	108	3,252	626	125	220	15	82	29	5	37		4,926	SO
TD	15	42	3	11	631	23	3	25	0	14	8	10	16		800	TD
WAPA	1	13	0	53	116	64	0	118	0	645	19	5	0		1,035	WAPA
FO	0	0		0	0	0	0		0	0	2	1	0		3	FO
<b>TOTAL</b>	<b>\$2,847</b>	<b>\$2,028</b>	<b>\$2,038</b>	<b>\$3,588</b>	<b>\$68,087</b>	<b>\$8,702</b>	<b>\$871</b>	<b>\$6,033</b>	<b>\$1,080</b>	<b>\$4,416</b>	<b>\$608</b>	<b>\$1,000</b>	<b>\$3,500</b>	<b>\$120</b>	<b>\$104,918</b>	

**PROJECTED CUSTOMER COSTS FY 2007**  
**Comparison of Annual Estimates by Customer**

Table E

ORG CODE	FY 2004 Actual	FY 2005 Projection	FY 2006 Cong Budget	FY 2007 Estimates	Difference from FY 2006	Difference %
AB	197	214	231	224	(8)	-3%
BCA	106	101	101	112	11	11%
BPA	153	246	199	273	74	37%
CI	619	716	676	744	67	10%
CN	1,086	1,112	1,153	1,218	65	6%
DR	118	115	112	132	20	18%
ED	665	644	732	691	(41)	-6%
EE	6,031	6,261	6,552	6,952	400	6%
EH	4,071	4,390	4,331	4,561	230	5%
EI	7,316	7,380	7,352	7,447	94	1%
EM	7,639	6,885	7,370	7,532	162	2%
FE	3,616	3,772	3,823	4,014	190	5%
GC	2,675	3,010	2,836	3,000	164	6%
HG	814	706	745	814	68	9%
IG	1,481	1,585	1,613	1,676	63	4%
IM	4,611	4,860	4,759	5,320	561	12%
IN	2,761	4,751	2,781	2,983	201	7%
LM	471	544	558	581	23	4%
ME	15,235	14,786	14,923	15,436	513	3%
NA	16,640	17,567	18,859	20,219	1,360	7%
NE	2,226	2,425	2,330	2,496	166	7%
NR	170	377	281	297	15	5%
OA	706	809	830	888	58	7%
PA	909	810	972	780	(192)	-20%
PI	1,672	1,635	1,738	1,703	(35)	-2%
RW	1,516	1,544	1,741	1,752	10	1%
S	854	1,002	1,026	1,014	(12)	-1%
SC	4,916	4,544	5,344	5,296	(48)	-1%
SO	5,859	4,672	5,101	4,926	(175)	-3%
TD	684	736	812	800	(11)	-1%
WAPA	954	975	1,005	1,035	30	3%
FO	2	21	7	3	(4)	-55%
<b>TOTAL</b>	<b>\$96,772</b>	<b>\$99,195</b>	<b>\$100,896</b>	<b>\$104,918</b>	<b>\$4,021</b>	<b>4%</b>

**PROJECTED CUSTOMER COSTS FY 2007**  
**Comparison of Annual Estimates by Business Line**

Table F

ORG CODE	FY 2004 Actual	FY 2005 Projection	FY 2006 Cong Budget	FY 2007 Estimates	Difference from FY 2006	Difference %
Supplies	2,759	2,846	2,759	2,847	88	3%
Mail	2,389	2,202	2,232	2,028	(204)	-9%
Copy	2,242	1,710	2,271	2,038	(233)	-10%
P&G	3,053	3,767	2,993	3,588	595	20%
Building	62,639	65,756	63,926	68,087	4,161	7%
Phones	8,201	8,706	9,161	8,702	(459)	-5%
Desktop	943	901	908	871	(36)	-4%
Netwprk	5,925	5,920	5,920	6,033	113	2%
Proc Mgt	1,035	1,102	1,048	1,080	32	3%
Payroll/CHR	4,270	4,226	4,416	4,416	0	0%
Corp Trainin	700	766	643	608	(35)	-5%
PMCDP	2,498	1,175	1,000	1,000	0	0%
STARS	0	0	3,500	3,500	0	0%
Indirect	120	120	120	120	0	0%
<b>TOTAL</b>	<b>\$96,774</b>	<b>\$99,196</b>	<b>\$100,896</b>	<b>\$104,918</b>	<b>\$4,021</b>	<b>4%</b>